

Albert Omta (1970)



“Organizing is what you do before you do something so that when you do it, it is not all mixed up.” — A. A. Milne

Senior process and operational risk manager with extensive experience in financial services and asset management. Skilled in Project Management, Business Process Management, Privacy and managing change. Strong in bringing out the core and keeping an overview.

Positive, calm, social and service oriented are terms that belong to me. As a team player I like to work towards a joint result. I bring structure and that is appreciated by my clients. Because of my broad interest and focus I stay well informed of the latest relevant developments.

CONTACT

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SOCIAL MEDIA



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COMPETENCES

CHANGE MANAGEMENT

PRIVACY

SERVICE ORIENTATED

PROCESS MANAGEMENT

DATA GOVERNANCE

POSITIVE

PROJECT MANAGEMENT

INFORMATION SECURITY

TEAM PLAYER

WORKING EXPERIENCE

LEAD CONSULTANT

Jun 2022 – present

MN PENSIOENBEHEER, The Hague

Pension manager, need for a controlled business operations

- Setting up business process management, chain management and tool selection

BUSINESS CONSULTANT

Mar 2022 – Jun 2022

SCOTCH WHISKY INVESTMENTS te Sassenheim

Asset manager alternative investments, need for document management and information security

- Setting up a document management system in line with legislation and regulations

PROJECT MANAGER BUSINESS SUPPORT

Jan 2021 – Mar 2022

DAS RECHTSBIJSTAND, Amsterdam

Legal aid insurer, transformation of primary process

- Project leader setting up business unit Business Support (partner of the other departments)
- Responsible for HR projects, central file distribution, capacity management, management information provision, process management, 1st line risk management, quality & support and policy standards.

SR. PROJECT MANAGER PROCES MIGRATIE

May 2019 – Apr 2020

TATA STEEL EUROPE, Amsterdam

Steel manufacturer, need for central recording processes and disclosure of documents.

- Responsible for migration process at a number of factories on the IJmuiden site from decentralized access of hundreds of processes and thousands of documents to centralized access.
- Managing process author and process administrator
- Designing and presenting solutions for linking with control frameworks to comply with ISO, IATF and ARBO legislation.

PROJECT MANAGER PROCES OPTIMIZATION

May 2018 – Okt 2018

UNIVÉ PERSONENSCHADE, Assen

Personal Injury Insurance, need for front office process optimization.

- Process workshop facilitated and processes designed
- Managed a team of Lean black belt, business analyst and process author
- Issues derived and process continuous improvement implemented
- Processes analysed and process improvements recommended

SR. BPM CONSULTANT

Okt 2018 – Apr 2021

SYNTRUS ACHMEA REAL ESTATE & FINANCE, Amsterdam

Asset Management, need for process effectiveness and efficiency improvement across the total value chain.

- AS IS processes Real Estate, Risk & Compliance, Privacy and Control designed
- Workshops facilitated, process quality reviews performed
- Aligning cross-functional and cross departmental processes
- Initiating process improvement recommendations
- Aligning Risk & Compliance control framework with process architecture

LANGUAGES

DUTCH



ENGLISH



GERMAN



COURSES / TRAINING

2022

Scrum Agile

2018

CIPP/e (GDPR/AVG)

LEAN GREEN BELT

Lean Consultancy Group

2016

BPM tool
BizDesign

2013

Management of Processes
Focus/Nyenrode

2010

Masterclass Solvency II

2009

Enterprise Risk Management
Focus

2008

BPM tool
Nimbus Control

2006

BPM tool
ARIS

2004

Management Accelerator Program
Imtech

2003

BPM tool
Mavim

2002

Prince2 Foundation

PERSONAL

Date of birth: 21 May 1970

Nationality: Dutch

References: on request

BPM TRAINER/COACH

Jun 2018 – Sep 2018

ABN AMRO, Amsterdam

Bank, need for training, coaching and guidance to design and improve processes.

- Business Developers coached, guided and trained in Business Process Management design and improvement
- Convinced of added value of Business Process Management
- Perform process quality reviews
- Business developers are ready to design and improve processes

PROJECT MANAGER IFRS9 PROCESSEN

Jun 2017 – Jan 2018

ABN AMRO, Amsterdam

Bank, need to comply with IFRS9.

- Responsible for IFRS processes and risk & control framework across the IFRS9 value chain from data collection, calculation, accounting and reporting regarding Opening Balance 2018
- Project plan set-up and team of external and internal business developers mobilized and managed
- Process chain designed and implemented and approved by Internal Audit and external accountant
- Aligning cross-functional and cross departmental processes
- Responsible for Testing of Design and Testing of Effectiveness
- Progress and issues monitored in daily stand-up meetings
- Implemented procedural work-arounds

PROJECT MANAGER BACK-OFFICE PROCESSEN

Sep 2015 – Apr 2017

APG AM te Amsterdam

Asset Management, Back-Office Target Operating Model implementation

- Responsible for describing the total back-office process starting from trade processing and corporate actions till accounting and reporting in the Netherlands and the US.
- Responsible for Logical Access Control, Business Impact Analysis, CIA
- Stream plan set-up, Governance Risk Compliance consultants hired and managed
- Process workshops facilitated and processes documented in BizDesign
- Risk & Control approach and Framework set-up
- Process training organized
- Non Functional Requirements documented
- KPI framework set-up

PROCESS CONSULTANT AND OPERATIONAL RISK CONSULTANT

2005 – 2015

Several assignments

PROCESS AND ERP IMPLEMENTATION CONSULTANT

2001 – 2005

Several assignments

MARKETING / PRODUCT MANAGEMENT

1996 – 2001

Several assignments

EDUCATION

GENERAL MANAGEMENT (MSc)

1994 - 1995

Nyenrode Business Universiteit, Breukelen

INTERNATIONAL MANAGEMENT

1990 – 1994

Amsterdam School of Business, Amsterdam

EXCHANGE PROGRAM

1992 – 1993

Brighton University, United Kingdom